



EazyEFT Installation Guide.  
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# EazyEFT Installation Guide



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## Introduction

EazyEFT can be installed on a standalone machine to which no one else will have access, or it can be installed on a network server and accessed from multiple client machines.

Before you proceed, please download the latest copy of the EazyEFT install from the downloads page on our website :-

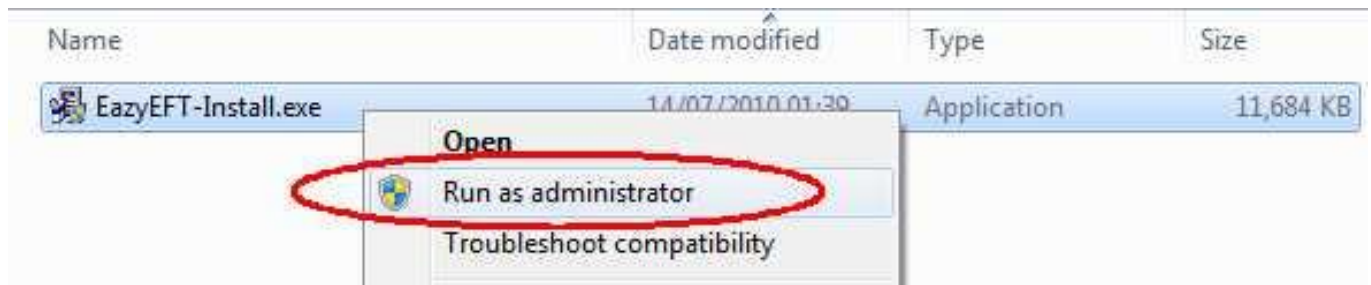
<http://www.lirsoftware.com/downloads/eazyeft-install.exe>

When prompted, 'Do you want to run or save this file?' click on 'Save'. It is preferable to save this file to a temporary folder (e.g. C:\Temp), although you can also save it to your 'My Documents' folder or any other folder of your choice. Please note, we do not recommend you saving it to your 'Desktop'.

Once you have downloaded and saved the EazyEFT install (EazyEFT-Install.exe) :-

- If you would like to install EazyEFT on a standalone machine to which no one else will have access then please proceed to page 4.
- If you would like to install EazyEFT on your network server so that it can be accessed from multiple client machines, or if you already have EazyEFT installed and working on your network server and you would like to access it from a client machine then please proceed to page 5.

**Installation Permissions** : Before installing EazyEFT on any machine you must ensure that you are logged into the local machine as the Administrator. If you are installing on Windows Vista, Windows 7 or Windows 2008 Server then you must right click on the EazyEFT-Install.exe file and select 'Run as administrator' (see below). If prompted by User Account Control click 'Yes' to allow the install program to run with full administrator permissions.



## Installing EazyEFT on a standalone machine

- First ensure that you are logged into the local machine as the Administrator.
- Run EazyEFT-Install.exe (see important note re installation permissions on page 3 above).
- The 'Welcome' screen should be displayed. Click on 'Next'.
- Once you have read the License Agreement, click on 'I Agree'.
- Ensure that 'Install on a standalone machine' is selected and click on 'Next'.
- Click on 'Next' to accept the default folder of 'C:\Program Files\Lir Software\EazyEFT'  
**Note** : If you are running a 64 bit version of Windows on the machine then this will be 'C:\Program Files (x86)\Lir Software\EazyEFT'
- Click on 'Next' to accept the default program manager group of EazyEFT.
- When prompted with 'Start Installation' click on 'Next'.
- When the installation is complete click on 'Finish'.
- You should now be able to run and log in to EazyEFT on your machine by clicking on the EazyEFT icon on your desktop.
- When prompted for a username use **administrator**, and for the password use **admin**, and click on 'OK'.
- If the EazyEFT main menu is displayed, you have correctly installed EazyEFT on your machine.

## Installing EazyEFT on a server

- First ensure that you are logged in at the server itself as the Administrator.
  - Run EazyEFT-Install.exe (see important note re installation permissions on page 3 above).
  - The 'Welcome' screen should be displayed. Click on 'Next'.
  - Once you have read the License Agreement, click on 'I Agree'.
  - Select 'Network Install – File Server'.
  - Ensure that the correct server name is entered. Write the server name in the box opposite (as you will need to use it again when installing EazyEFT on your client machines below)
- 
- Click on 'Next'.
  - Click on 'Next' to accept the default folder of 'C:\Program Files\Lir Software\EazyEFT'  
**Note** : If your Server is running a 64 bit version of Windows then this will be 'C:\Program Files (x86)\Lir Software\EazyEFT'
  - Click on 'Next' to accept the default program manager group of EazyEFT.
  - When prompted with 'Start Installation' click on 'Next'.
  - When the installation is complete click on 'Finish'.
  - You should now be able to run and log in to EazyEFT on your server by clicking on the EazyEFT icon on the desktop.
  - When prompted for a username use **administrator**, and for the password use **admin**, and click on 'OK'.
  - If the EazyEFT main menu is displayed, you have correctly installed EazyEFT on your server.
  - You are now ready to install EazyEFT on all your client machines and configure them to access and share the data on your server.

## Installing EazyEFT on a client machine

- First ensure that you are logged into the local machine as the Administrator.
- Run EazyEFT-Install.exe (see important note re installation permissions on page 3 above).
- The 'Welcome' screen should be displayed. Click on 'Next'.
- Once you have read the License Agreement, click on 'I Agree'.
- Select 'Network Install – Client'.
- Ensure that the correct server name is entered. This should be the same server name that you wrote in the box above when installing EazyEFT on your server. Click on 'Next'.
- Click on 'Next' to accept the default folder of 'C:\Program Files\Lir Software\EazyEFT'  
**Note** : If your client machine is running a 64 bit version of Windows then this will be 'C:\Program Files (x86)\Lir Software\EazyEFT'
- Click on 'Next' to accept the default program manager group of EazyEFT.
- When prompted with 'Start Installation' click on 'Next'.
- When the installation is complete click on 'Finish'.
- You should now be able to run and log in to EazyEFT on your client machine by clicking on the EazyEFT icon on the desktop.
- When prompted for a username use **administrator**, and for the password use **admin**, and click on 'OK'.
- If the EazyEFT main menu is displayed, you have correctly installed EazyEFT on your client machine.

## Final Check (optional, but recommended)

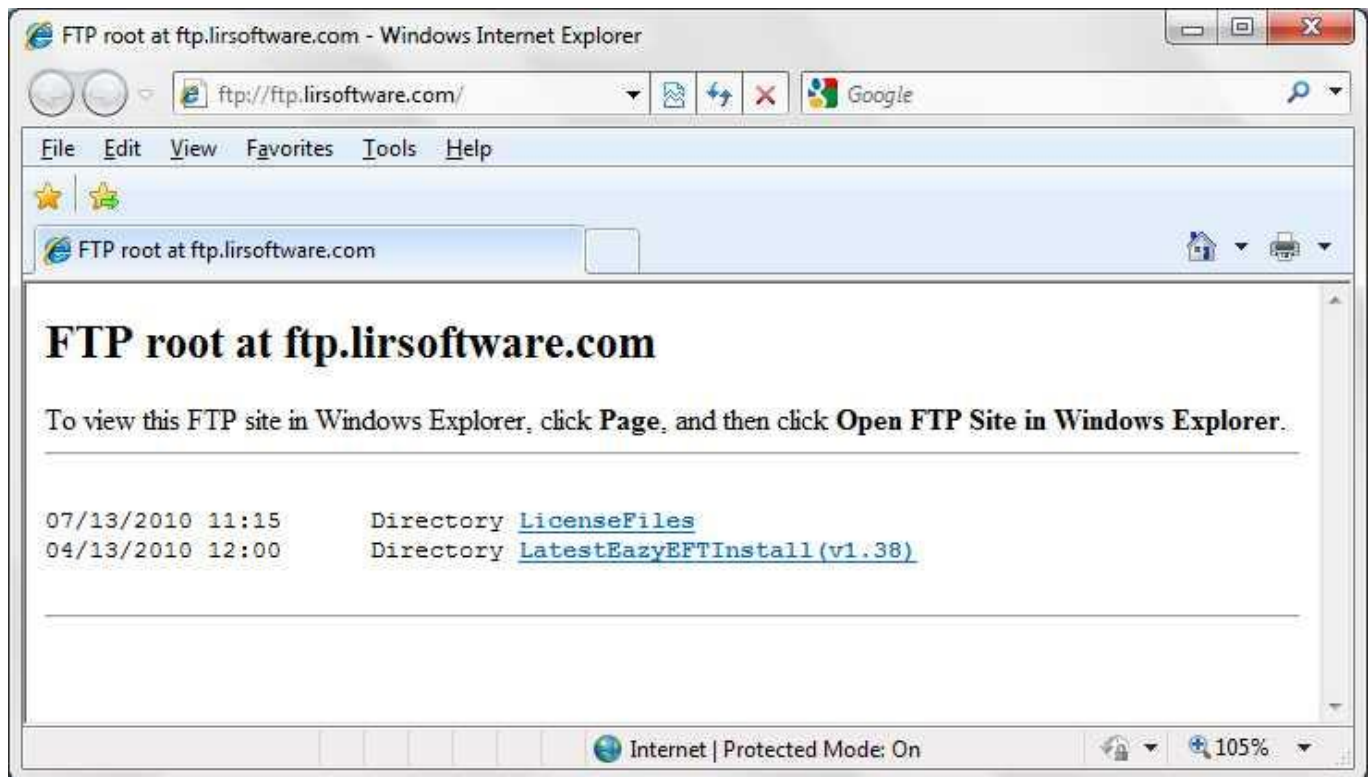
At this stage both the client and server should be configured correctly. However, as a final check to ensure that everything is installed correctly, you should reboot all machines.

- Shut down the client machine and power it off.
- Reboot the server but do not log back in.
- Power back on the client machine and see if you can still run EazyEFT, even though the server has not been logged in.
- Log into the server and see that you can still run EazyEFT on the server.

## Install EazyEFT License File (registered users only)

When you register your copy of EazyEFT we will email you a link to download your license file install from our FTP site.

- If you are currently logged into and running EazyEFT, then exit the program.
- From within the received email, double click on the link provided which should be in the form `ftp://yourcompany:yourpassword@ftp.lirsoftware.com`. If clicking on the link appears to do nothing, you can always copy and paste the link from the email into the address bar of your browser.
- Your browser should now display a screen similar to the one below.



- Click on the [LicenseFiles](#) folder
- Click on the [EazyEFT-License-20xx.exe](#) file
- If prompted to 'Run' or 'Save', click on 'Run'.
- The 'Welcome' screen should be displayed. Click on 'Next'.
- When prompted for the current location of EazyEFT, click on 'Next' to accept the default folder.
- When prompted with 'Start Installation' click on 'Next'.
- When the installation is complete click on 'Finish'.
- Now run and log back into EazyEFT and click on 'Help/About'
- If your company name is displayed, you have correctly installed your EazyEFT license file.

If you have EazyEFT running on multiple machines, then this license file must be installed on ALL machines including your server.

# Applying Updates

From time to time we release updates to EazyEFT incorporating new features, improvements, bug fixes etc. You can check the latest available version number on the home page of our website. The latest version of EazyEFT itself, will always be available from the downloads page :-

<http://www.lirsoftware.com/downloads/eazyeft-install.exe>

- Once you have downloaded the latest copy of the EazyEFT install (EazyEFT-Install.exe) :-
  - If you have installed EazyEFT on a standalone machine, then just repeat the instructions as per the section 'Installing EazyEFT on a standalone machine' on page 4.
  - If you have installed EazyEFT on a network server and are accessing it from multiple client machines then you must first update your server as per the section 'Installing EazyEFT on a server' on page 5.
- Once the update is complete, you should now be able to run and log back in to EazyEFT by clicking on the EazyEFT icon on your desktop.
- After you enter your username and password, you may see a message saying 'Applying Updates'. Wait until this is complete and the main menu is displayed.
- Click on 'Help/About' and ensure that the version number has been updated correctly.
- Exit EazyEFT.

If an error occurs while the database updates are being applied, a message box will be displayed saying 'Database update failure. Please view db\_updates.log for details'. A file db\_updates.log will have been created in the EazyEFT folder on the machine that you have just logged in on. You can open this file (e.g. using Notepad) to see exactly what the error was, but if that does not help you, you can email the file to us at support2011@lirsoftware.com

Once your server has been updated and you can log into and run EazyEFT on it, you can then update all your existing client machines by repeating the instructions in the section 'Installing EazyEFT on a client machine' on page 5. Do not update your client machines unless you have updated your server.

# Uninstalling EazyEFT from a machine

First ensure that you are logged into the local machine as the Administrator.

Click on Start / Programs / EazyEFT / Uninstall EazyEFT and follow the prompts to uninstall EazyEFT.

If you want, you can check the following to ensure that EazyEFT was correctly uninstalled :-

- Check for a 'C:\ Program Files\Lir Software\EazyEFT' folder. If it exists delete it and all of its sub-folders.

**Note :** If you are running a 64 bit version of Windows, then this will be 'C:\Program Files (x86)\Lir Software\EazyEFT'

- Click on Start / Search / For Files or Folders and search for files named eazyeft\*.pbd. If any files are found, what folder are they in? Is it another copy of EazyEFT? If so, delete this folder and all of its sub-folders as well.
- Click on Start / Run and type in regedit and press enter to start up the Registry Editor. If any of the following keys exists, right click on each one and select 'Delete' from the submenu :-

Key
HKEY_CURRENT_USER\Software\Lir Software\EazyEFT
HKEY_CURRENT_USER\Software\ODBC\ODBC.INI\EFT_Data
HKEY_LOCAL_MACHINE\Software\Lir Software\EazyEFT
HKEY_LOCAL_MACHINE\Software\ODBC\ODBC.INI\EFT_Data

- If any of the following values exists, right click on them and select 'Delete' from the submenu :-

Key	Value
HKEY_CURRENT_USER\Software\ODBC\ODBC.INI\ODBC Data Sources	EFT_Data
HKEY_LOCAL_MACHINE\Software\ODBC\ODBC.INI\ODBC Data Sources	EFT_Data

- Click on File / Exit to exit the Registry Editor.
- Click on Start / Programs. If EazyEFT is still listed on your list of programs, right click on it and select 'Delete' from the submenu. Click on 'Yes' when prompted.
- If there is an EazyEFT icon on your desktop, right click on it and select 'Delete' from the submenu. Click on 'Yes' when prompted.

At this stage EazyEFT should be fully removed from your machine. Rebooting the machine, though not entirely necessary is always recommended.

# Frequently Asked Questions

## Default user name and password

**Q)** I have downloaded and installed EazyEFT and when I run it, it prompts me for a user name and password. What username/password should I use?

**A)** The default user name is **ADMINISTRATOR** and the default password is **admin**. Please note that the user name will always be in capitals, but that passwords are case sensitive. You are advised to change this to something else as soon as possible. Also, if the system has previously been installed then please contact your system administrator for your own unique user name and password.

## License file not installed

**Q)** We have a licensed copy of EazyEFT running on a number of machines and it runs fine. However I have just installed EazyEFT on a new machine and it appears to be an evaluation copy. Why is this?

**A)** The license file needs to be installed on every machine that will run the system. Please contact your system administrator who should have the license file for you to install. See the section 'Install EazyEFT License File' on page 6 for detailed instructions on installing your license file.

## Changing computers

**Q)** I have just got a new computer and would like to transfer my existing copy of EazyEFT from my old computer to my new computer. How can I do this without losing all my existing data ?

**A)** The first step is to download the latest copy of the EazyEFT install from the downloads page on our website and install EazyEFT on your new computer as per the section 'Installing EazyEFT on a standalone machine' on page 4.

Once this is working and you can log in and run EazyEFT (all be it with the blank database), exit EazyEFT and reinstall your license file on your new computer as per the section 'Install EazyEFT License File' on page 6.

Only when your license file is installed and your company name is correctly displayed on the 'Help/About' screen on your new computer, are you ready to copy your existing data from your old computer to your new computer.

To do this, ensure that you have exited out of EazyEFT on both computers and then copy the eft\_data.fdb file from the 'C:\Program Files\Lir Software\EazyEFT\DataFiles' folder on your old computer to the corresponding data files folder on your new computer.

**Note :** If you are running a 64 bit version of Windows on either machine, then this will be 'C:\Program Files (x86)\Lir Software\EazyEFT' on the machine in question.

**Note :** If the file on your old computer is called eft\_data.gdb (as opposed to .fdb) then you will need to contact us. This is an old format file and we will need to convert it for you.

Once this data file has been copied over, log back into and run EazyEFT on your new computer and check that it is now running correctly with your existing data.

**NB :** You **cannot** just copy your entire existing EazyEFT folder from your old computer to your new computer. While this will copy the program files and data files, it will not reset back up all the required underlying registry settings, ODBC connections etc. The only way to do this properly is to follow the steps outlined above.

## Changing servers

**Q)** We currently have EazyEFT installed and working on our server with multiple client machines attached. However we will shortly be changing servers (and server names). How can we migrate our existing data to our new server?

**A)** The first step is to download the latest copy of the EazyEFT install from the downloads page on our website and install EazyEFT on your new server as per the section 'Installing EazyEFT on a server' on page 5. Once this is working and you can log in and run EazyEFT (all be it with the blank database), exit EazyEFT and reinstall your license file on your new server as per the section 'Install EazyEFT License File' on page 6.

Only when your license file is installed and your company name is correctly displayed on the 'Help/About' screen on your new server, are you ready to copy your existing data from your existing server to your new server.

To do this, ensure that nobody is currently using EazyEFT on either server. Then copy the `eft_data.fdb` file from the 'C:\Program Files\Lir Software\EazyEFT\DataFiles' folder on your existing server to the corresponding data files folder on your new server.

**Note :** If either server is running a 64 bit version of Windows, then this will be 'C:\Program Files (x86)\Lir Software\EazyEFT' on the server in question.

**Note :** If the file on your existing server is called `eft_data.gdb` (as opposed to `.fdb`) then you will need to contact us. This is an old format file and we will need to convert it for you.

Once this data file has been copied over, log back into and run EazyEFT on your new server and check that it is now running correctly with your existing data.

Once EazyEFT is running on your new server with your existing data :-

- Rename `eft_data.fdb` to `eft_data.fdl` on the existing server so that no client machines accidentally logs in to the wrong server.
- Now on every client machine, you need to replace the old server name with the new server name in the Database field of the ODBC DSN (This presumes that the directory name is the same).
- Click on Start / Settings / Control Panel / Administrative Tools / Data Sources (ODBC) and click on the System DSN tab.
- Click on 'EFT\_Data' and then on 'Configure' and you will see that the Database is set to something like :-

*oldserver*:C:\Program Files\Lir Software\EazyEFT\DataFiles\eft\_data.fdb

Change the Database to :-

*newserver*:C:\Program Files\Lir Software\EazyEFT\DataFiles\eft\_data.fdb

- Note the colon ":" after *newserver*, and C: is the actual drive on that server, as opposed to a mapped network drive.

- Do **NOT** use \\newserver\Program Files\Lir Software..... which is the UNC path.
- Click on 'Test Connection' to check that the settings are correct.
- Click on 'OK' to save.
- Click on 'OK' to close the ODBC Data Source Administrator.
- Now try and run EazyEFT again on the client to check that the ODBC changes that you have just made are correct.
- If it runs ok then the client is configured properly to see the new server.

## Moving from standalone to Client/Server

**Q)** I currently have EazyEFT installed and working fine on a standalone machine. I now want to move it to a network server so that I can access it from other machines. How can I do this without losing my existing data?

**A)** The first step is to download the latest copy of the EazyEFT install from the downloads page on our website and install EazyEFT on your server as per the section 'Installing EazyEFT on a server' on page 5. Once this is working and you can log in and run EazyEFT (all be it with the blank database), exit EazyEFT and reinstall your license file on your server as per the section 'Install EazyEFT License File' on page 6.

Only when your license file is installed and your company name is correctly displayed on the 'Help/About' screen on your server, are you ready to copy your existing data from your standalone machine to your server :-

- Exit EazyEFT on your server.
- Copy the eft\_data.fdb file from the 'C:\Program Files\Lir Software\EazyEFT\DataFiles' folder on your standalone machine to the corresponding data files folder on your server.

**Note :** If either your server or your existing standalone machine is running a 64 bit version of Windows, then this will be 'C:\Program Files (x86)\Lir Software\EazyEFT' on the machine in question.

**Note :** If the file on your standalone machine is called eft\_data.gdb (as opposed to .fdb) then you will need to contact us. This is an old format file and we will need to convert it for you.

- Once this data file has been copied over, log back into and run EazyEFT on your new and check that it is now running correctly with your existing data.

Once EazyEFT is running on your server with your existing data intact, you just need to configure your additional client machines as per the section 'Installing EazyEFT on a client machine' on page 5 above.

It is advisable to uninstall EazyEFT on your existing standalone machine and reinstall it as a client machine so that it gets configured correctly to see the data on your server.

## DBCCode 999

**Q)** I have just installed EazyEFT on my machine but when I try to log into it I am getting a 'Could not connect to system DSN' error. The error message also displays 'DBCCode : 999' as well as 'Data source name not found and no default driver specified'

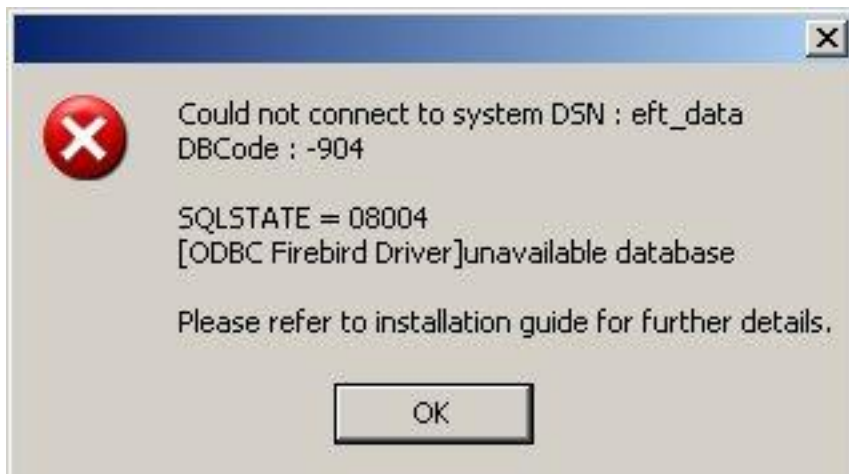


**A)** This indicates that the required ODBC settings were not set up correctly whilst installing. Your best bet is to uninstall EazyEFT. Reboot the machine and make sure that you log back in as a local administrator and then try reinstalling the software.

If you are familiar with ODBC, you can refer to the section 'Manually Configuring ODBC Settings' on page 16 for detailed instruction on how to manually check and/or configure your system ODBC settings.

## Unavailable Database

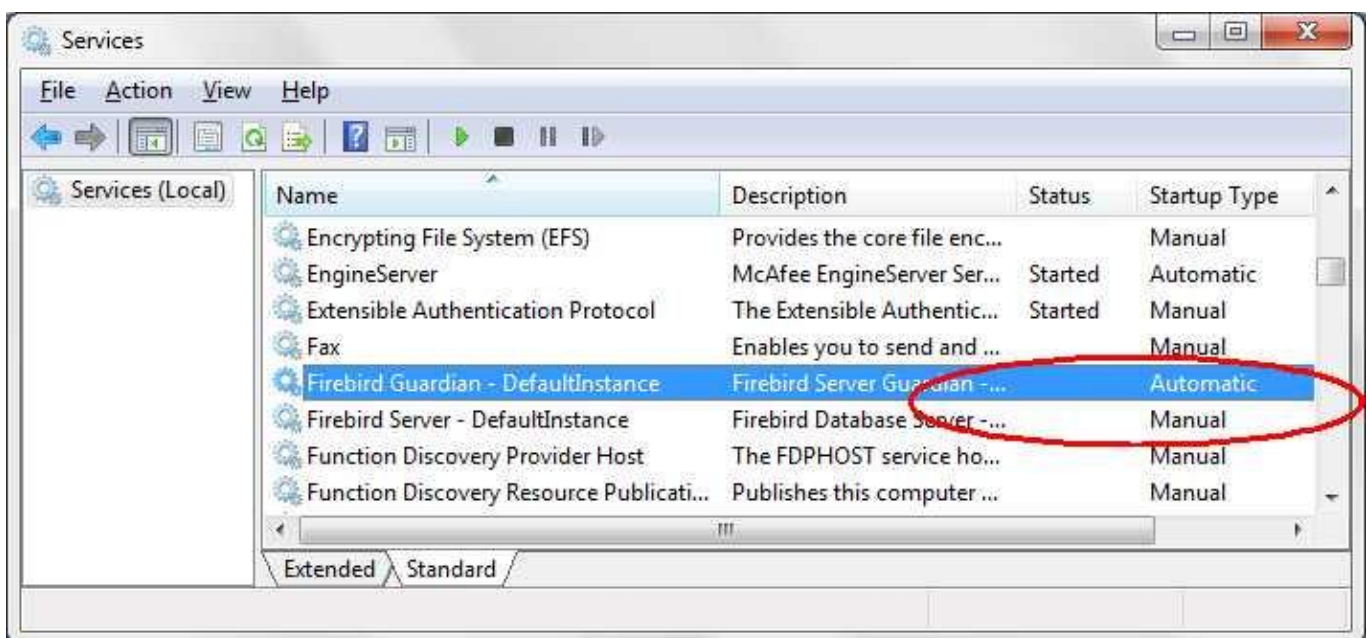
**Q)** I have just installed EazyEFT on a standalone machine but when I try to log into it I am getting a 'Could not connect to system DSN' error. The error message also displays 'DBCCode : -904' as well as 'unavailable database'



**A)** This error indicates that Firebird Server is not running on the machine. EazyEFT uses Firebird as its underlying database and it is installed as part of the EazyEFT install process. If you click on Start / Settings / Control Panel you should have a 'Firebird 2.0 Server Manager' icon. Click on this icon. If it says 'The Firebird service is not running' then just click on the start button. Also ensure that all the other options are set as shown below.



**Note :** If you are running Windows Vista, Windows 7 OR Windows 2008 server then you will **NOT** have this 'Firebird 2.0 Server Manager' icon in your Control Panel. This is by design. If you click on Start / Settings / Control Panel / Administrative Tools / Services your list of services should be displayed



Scroll down until you see Firebird Guardian. The 'Status' should be blank and the 'Startup Type' should be 'Automatic'. Just below that you should see Firebird Server. It's 'Status' should also be blank though it's 'Startup Type' should be 'Manual'. If you right click on Firebird Guardian and select 'Start' from the submenu, the status of both services should now change to 'Started'

Once both services are 'Started' you should be able to log in and run EazyEFT as normal.

### Failed to locate host machine

**Q)** I have installed EazyEFT on my server and it runs fine. However when I install it on a client machine and try to run it I am getting a 'Could not connect to system DSN' error. The error message also displays 'DBCode : -902' as well as 'Unable to complete network request to host "xxxxxxx". Failed to locate host machine. The specified name was not found in the hosts file or Domain Name Services.'



**A)** This error indicates that the server name as set in the ODBC settings is incorrect and/or cannot be resolved by the client machine. See the section 'Manually Configuring ODBC Settings' on page 16 for detailed instruction on how to check your system ODBC settings.

## File database is not found

**Q)** I have installed EazyEFT but when I try to run it I am getting a 'Could not connect to system DSN' error. The error message also displays 'DBCode -902' as well as 'File Database is not found'



**A)** This error indicates that either the folder name and/or the data file name as set in the ODBC settings are incorrect. See the section 'Manually Configuring ODBC Settings' on page 16 for detailed instruction on how to check your system ODBC settings.

## Failed to establish a connection (1)

**Q)** I have installed EazyEFT on my server and it runs fine. However when I install it on a client machine and try to run it I am getting a 'Could not connect to system DSN' error. The error message also displays 'DBCode : -902' as well as 'Unable to complete network request to host "xxxxxxx". Failed to establish a connection. A connection attempt failed because the connected party did not properly respond after a period of time, or established connect'



**A)** This error usually indicates that Windows Firewall is enabled on your server and it is currently blocking network traffic on TCP port 3050 which is used by Firebird. EazyEFT uses Firebird as its underlying database and as part of the EazyEFT install process a firewall exception rule is usually configured to allow network traffic through on this port. If you are experiencing this error you should have your network administrator contact us and we will endeavour to assist them in resolving the issue.

## Failed to establish a connection (2)

**Q)** I have installed EazyEFT on my server and on multiple client machines. However when I try to run it from the client machines I am getting a 'Could not connect to system DSN' error. The error message also displays 'DBCode : -902' as well as 'Unable to complete network request to host "xxxxxxx"'. Failed to establish a connection. No connection could be made because the target machine actively refused it'



**A)** This error usually indicates that Firebird Server is not currently running on your server. See the section 'Unavailable Database' on page 12 which also applies to checking if Firebird is running on your server.

## Manually Configuring ODBC Settings

**Q)** Can you tell me how to manually configure the system ODBC settings so that EazyEFT will work correctly?

**A)** First ensure that you are logged into the local machine as the Administrator.

➤ If you are running a 64 bit version of Windows then you need to run the 32 bit version of ODBC Data Source Administrator by clicking on Start / Run and typing in 'C:\Windows\SysWOW64\odbcad32.exe'.

Do **NOT** go into / Control Panel / Administrative Tools / Data Sources (ODBC). This will bring up the 64 bit version and the required 'EFT\_Data' System DSN will not be visible.

➤ If you are running a 32 bit version of Windows then just click on Start / Settings / Control Panel / Administrative Tools / Data Sources (ODBC)

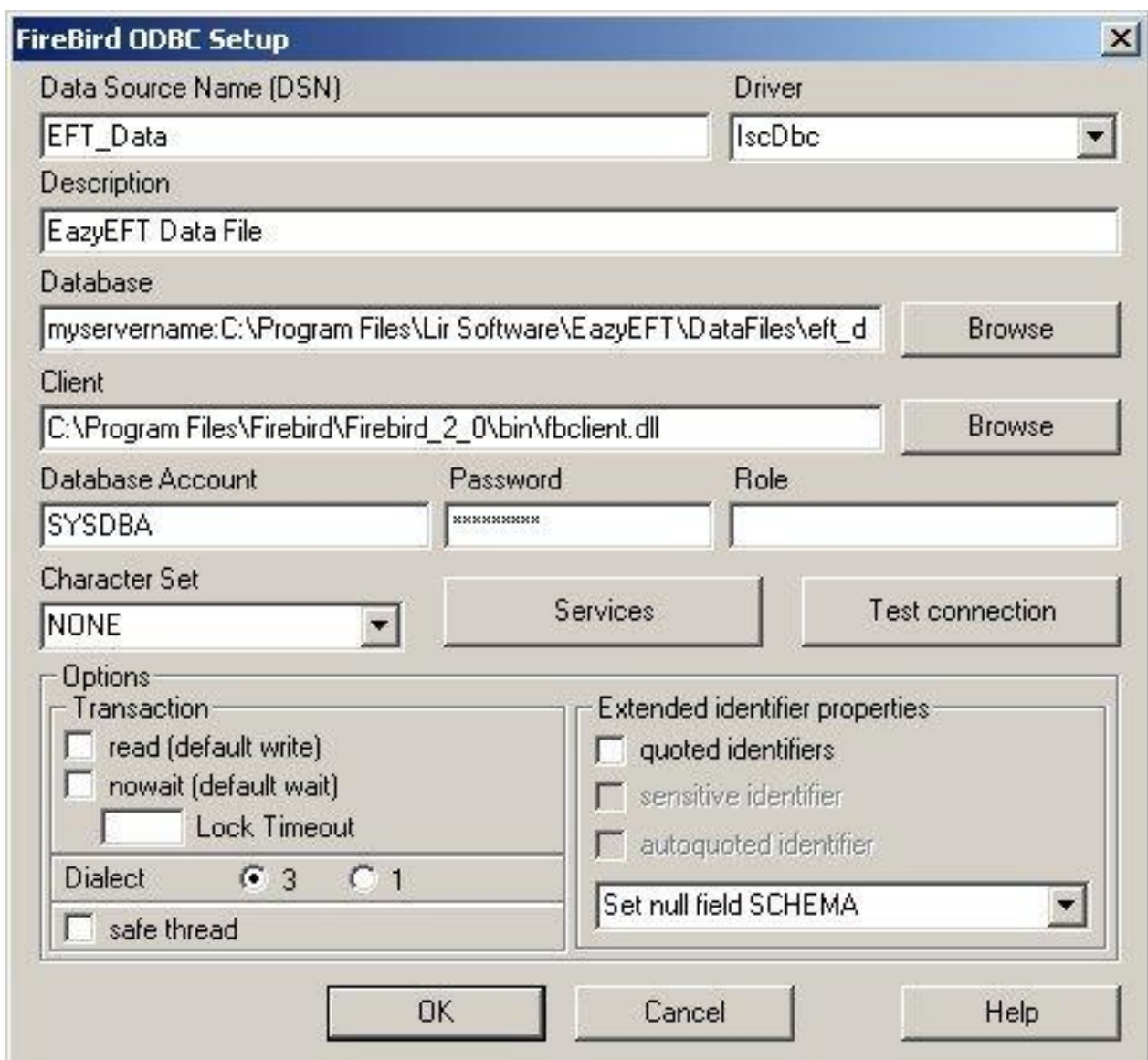
- Click on the System DSN tab.
- Click on 'EFT\_Data' and then on 'Configure' and you will see that the Database is set to something like :-

*myservname:C:\Program Files\Lir Software\EazyEFT\DataFiles\eft\_data.fdb*

*myservname* should be the name of your server, and please note the colon ":" after the server name and before the C:\

**Note :** If you are running EazyEFT on a standalone that is running a 64 bit version of Windows, or if you have EazyEFT already installed and working on a 64 bit server then this will need to be changed to something like :-

*myservname:C:\Program Files (x86)\Lir Software\EazyEFT\DataFiles\eft\_data.fdb*



- Change as required. Please note you should NOT use \\ *myservname*\Program Files\Lir Software..... which is the UNC path.
- Click on 'Test Connection' to check that the settings are correct
- Click on 'OK' until the ODBC Data Source Administrator dialog has been closed.
- Now try and run EazyEFT again to check that the ODBC changes that you have just made are correct.

**Note :** If having put your server name in front of the settings as described above, and you are still getting a 'Failed to locate host machine' error, check that you can ping your server using it's name as follows :-

- Click on Start / Run
- Type in 'cmd' and click on 'OK' to open a DOS window.
- Type 'ping *myservername*' and press Enter (where *myservername* is the name of your server).

If you get an 'Unknown host' message, this means that the particular machine cannot resolve the IP address of the server and you will need to add the server name and it's corresponding IP address to your HOSTS file for it to work. Alternatively you can use the server's IP address in the ODBC settings instead.

### Adding an entry to your HOSTS file

The location of your HOSTS file will depend on the operating system you are using. If you are using Windows NT or greater it should be in :-

%Systemroot%\System32\Drivers\Etc e.g. c:\windows\system32\drivers\etc

If you are using Windows 95, Windows 98 or Windows ME it should be in :-

<drive>\<Windows folder> e.g. c:\windows

If there is no HOSTS file in this folder there should be a sample hosts file, HOSTS.SAM that was installed with the TCP/IP protocol showing the proper format. Rename this HOSTS.SAM to HOSTS. Then open it using Notepad and add the IP address of your server as well as your server name as shown below :-

```
# Copyright (c) 1993-1999 Microsoft Corp.
#
# This is a sample HOSTS file used by Microsoft TCP/IP for Windows.
#
# This file contains the mappings of IP addresses to host names. Each
# entry should be kept on an individual line. The IP address should
# be placed in the first column followed by the corresponding host name.
# The IP address and the host name should be separated by at least one
# space.
#
# Additionally, comments (such as these) may be inserted on individual
# lines or following the machine name denoted by a '#' symbol.
#
# For example:
#
# 102.54.94.97      rhino.acme.com    # source server
# 38.25.63.10     x.acme.com       # x client host

127.0.0.1         localhost
192.168.0.13     myservername
```

### Using the servers IP address

Alternatively, you can use the IP address of your server instead of the server name in front of the ODBC settings :-

192.168.0.13:C:\Program Files\Lir Software\EazyEFT\DataFiles\eft\_data.fdb

As before, please note the colon ":" after the IP address and before the C:\

## Contact Us

If having consulted this installation guide and you still cannot find the solution to your problem then please do not hesitate to contact us by email at [support2011@lirsoftware.com](mailto:support2011@lirsoftware.com)